

# P.F.E. FIRST AID TRAINING SERVICES LTD

## - Client Comments -

Every course that we run in the U.K. whether it be at our own training venue in Huddersfield or on a client's site anywhere in the U.K. we evaluate every course. Our candidates have the opportunity to fill in a post course questionnaire that asks them about the venue, the tutor, the course content and then also gives them the opportunity to make comments and give a score to the tutor on a scale of 1 – 10. Our top ten tutor scores can be viewed by looking at the page "Our Instructors".

Below are comments made from some of our clients:

1. *Tutor was great, best First Aid course I have been on. Delivered at a perfect pace, extremely informative, great real life examples and a casual teaching style that was very easy to learn from. Fantastic. Thanks – 10 – **Cambridge***
2. *It was a brilliant course conducted in a very professional way and easy to understand and learn. Very useful material for work as well as for day to day life – 10 – **Croydon***
3. *Having taken a number of first aid courses over the years, I found this course was extremely useful and relevant. There are a number of small phrases I will remember more than if I just had the raw information such as in the book. – 10 – **Cambridge***
4. *Very good experience and helpful, clear information, it gave me the confidence to administer in a situation when immediate help is necessary – 10 – **Brighton***
5. *Tutor is excellent, giving clear instructions and constantly asking the class questions so to have a better understanding and is very approachable – 10 – **Blackpool***
6. *Very much into the detail, really helpful in everyday life not only at work – 10 – **Bath***
7. *Couldn't have asked for a better tutor, left each day feeling more and more confident. Course highlighted many areas useful to my area of work and I feel capable of applying first aid when and where necessary. – 10 – **Bristol***
8. *I really like the way the tutor taught us first aid and I think that I will be able to help someone in case that they need it – 10 – **Arundel***
9. *The tutor is great! He kept it easy and simple, easy to understand. Thank you – 10 – **London***
10. *Really good, I learned a lot, I recommend this tutor, he is a motivator. I really appreciate this course and this teacher- 10 – **Dartford***
11. *Tutor was excellent, engaged my interest and promoted learning with helpful analogies and examples. Clearly knowledgeable and experienced. The small group really helped, there was more time to reflect on learning, ask questions and engage with practice.- 10 – **Edinburgh***
12. *The course was a great experience for me. I have learned everything I need for First Aid, the tutor was extremely professional – 10 – **Gatwick***
13. *On previous courses I was nervous about doing the practical element and exams but tutors made me feel at ease and confident to do well. Thank you – 10 – **Leeds***
14. *Learned a lot more than previous courses on why things occur and the circumstances that follow – 10 – **Liverpool***

15. *Really enjoyed the last 3 days. I also found this course beneficial and learned a lot of useful, practical skills -10 – Luton*
16. *The tutor was very professional but friendly at the same time. I feel that I learnt lots and I am curious to learn even more so will check for more course to extend my knowledge. I highly recommend this course and the tutor has been excellent – 10 – Manchester*
17. *Tutor was great, explained everything, gave examples, it was a pleasure to attend – 10 – Milton Keynes*
18. *The tutor made me feel very welcome, patient and easy to talk to. I now feel I have the confidence to perform CPR and deal with incidents. I found the course very informative – 10 – Nottingham*
19. *A very informative course with enough practice time along with time to discuss and take notes, books are very helpful as well. Relaxed and calm atmosphere throughout the entire 3 days. Feel confident with what I have learned that I will be a good First Aider – 10 – Northampton*
20. *The course was very well structured. All material was relevant. There was plenty of time to ask questions if needed. - 10 – Newbury*
21. *Course tutor did a fantastic job and explained everything in a very calm and professional manner. He backs up the course with good practical examples and this makes the course interesting, well done! – 9 – Olympia / London*
22. *Very thorough and felt I was updated with all the changes that may have taken since I was last involved with a First Aid course. Good to be refreshed and trainer was very good.- 10 – Portsmouth*
23. *This is a great course and very useful in our daily lives – 10 – Reading*
24. *I love this course, I did many first aid courses but this one allowed me first time to understand very clearly. As I am speak different language, English is my second language big thanks for tutor who taught us – 10 – Syon Park*
25. *Tutor was an excellent teacher and made the course enjoyable and interesting – 10 – Swindon*
26. *It was great, enjoyed the balance between theory and practice, thoroughly enjoyable, keep up the good work – 10 – Sheffield*
27. *Tutor really knew his stuff and gave great advice and feedback – 10 – Stanstead*
28. *Brilliant course, very much enjoyed, great tutor, thank you for the advice! – 10 – Tewkesbury*
29. *Tutor made the course fun, I feel competent in First Aid and would love to learn more – 10 – Watford*
30. *Tutor took in account everyone's level and ensured we all understood the topic – 10 – Wembley*
31. *Very insightful course carried out by excellent tutor. Learned a lot from the course and wish to learn more and build on things I've attained from the course – 10 – York*

